

Agr International, Inc. has served the packaging industry as a leading supplier of quality assurance equipment for over 90 years. We offer a wide range of equipment for the laboratory and on-line container production settings. Our equipment incorporates multiple technologies including infrared light absorption, sonic, capacitive sensing and vision-based technology.

Agr International, Inc. is located in Butler, Pennsylvania (approximately one hour north of Pittsburgh). For additional information about our company and products, please visit our website at www.agrintl.com.

We are seeking a **Customer Service Specialist** for our Orders Department.

We will be looking for the following qualifications:

- Associate Degree in Business or related field.
- Good word, excel, and math skills.
- Ability to work independently, detail oriented, accurate.
- Not required but would be a plus:
 - customer service-related experience
 - experience working in a manufacturing environment
 - familiarity with an ERP/MRP system
 - experience as an operator/receptionist

Job duties will include processing customer orders and preparing quotations, responding to customers and following up regarding order status, resolving customer questions and issues, working with other departments to ensure timely shipments, communicating repair and technical information to customers, filing, relief operator/receptionist. Additionally, duties will include assisting with our field service order process through final customer invoicing.

We offer a competitive salary and comprehensive benefits package.

For consideration, please email resume and cover letter to ordercoor@agrintl.com.

U.S. Workers Only. EOE.