

Agr International, Inc. has served the packaging industry as a leading supplier of quality assurance equipment for over 90 years. We offer a wide range of equipment for the laboratory and on-line container production settings. Our equipment incorporates multiple technologies including infrared light absorption, sonic, capacitive sensing, and vision-based technology.

Agr International, Inc. is located in Butler, Pennsylvania (approximately one hour north of Pittsburgh). For additional information about our company and products, please visit our website at www.agrintl.com.

We are seeking an **IT Support Analyst** for our ITS Department.

Qualified candidates will possess a Bachelor's Degree in a computer-related major and a minimum of two years of experience in the following:

- Knowledge and experience working with BA and BI reporting tools.
- Knowledge and experience working with Oracle 19c writing SQL code to run reports and update tables/views as necessary.
- Knowledge of ERP / MRP software including the communication between the front-end pages and the back-end database.
- Experience working with Crystal Reports 2013 to create/update report layouts used by the business.
- Experience creating/working with Lobbies or information dashboards to filter and show the information requested.
- Knowledge of Virtualization and Clustering.
- Knowledge of Microsoft applications, not limited to Windows 10, Office 2019, Teams, Project 2010, etc.

Experience in the following would be a plus:

- Experience in SQL 2008 and above.
- Experience in Exchange 2016.
- Knowledge of Backups and Recovery.
- Knowledge of Windows Server Architecture 2008 through 2019.
- Knowledge of Active Directory, DHCP, DNS and VPN.
- Ability to configure and install Windows on workstations and notebooks.
- Ability to identify, troubleshoot, and resolve hardware, software, and network-related problems encountered by end-users.
- Knowledge of firewalls, switches, networks, and network topologies.
- Web Site maintenance.

The successful candidate will be detail-minded and have the ability to work alone, with minimal guidance.

We offer a competitive salary and comprehensive benefits package.

For consideration, please email resume and cover letter to

ITSupportAnalyst@agrintl.com.

U.S. Workers only. EOE.

