

Agr International, Inc. has served the packaging industry as a leading supplier of quality assurance equipment for over 90 years. We offer a wide range of equipment for the laboratory and on-line container production settings. Our equipment incorporates multiple technologies including infrared light absorption, sonic, capacitive sensing and vision-based technology.

Agr International, Inc. is located in Butler, Pennsylvania (approximately one hour north of Pittsburgh). For additional information about our company and products, please visit our website at [www.agrintl.com](http://www.agrintl.com).

We are seeking a **Customer Service Coordinator** with the following qualifications and skillset:

- Minimum of an associate degree in Business Administration or related field.
- Minimum of 5 years in Customer Service, including extensive travel preparation skills
- Proficient in the use of personal computer systems and software.
- Vast domestic and international travel arranging skills.
- Exceptional customer communication skills.
- Ability to understand and apply technical service policies and procedures in support of the department.
- Excellent verbal and written communication skills, ability to maintain good relations with co-workers and other departments, work with and assist a wide range of individuals in a variety of situations.

The Customer Service Coordinator will be responsible for coordinating service and consulting activities for two departments at AGR: Field Service and Process Consulting. Responsibilities will include but not limited to the following:

- Performs general and complex administrative and operational activities for Field Service and Process Consulting Groups
- Contributes to departmental objectives and goals
- Works as liaison between customers and Agr.
- Handles and maintains confidential information as authorized.

This position requires a significant amount of daily interaction with customers. The person in this position maintains solid customer relationships by responding to questions and concerns promptly and professionally. Works with limited supervision.

We offer a competitive salary and comprehensive benefits package.

For consideration, please email resume and cover letter to [custsvccoord@agrintl.com](mailto:custsvccoord@agrintl.com).

U.S. Workers Only. EOE.